

# Sage 100 Version 2016

## Integrated Solutions Compatibility Matrix

Revised as of December 27, 2016

The Integrated Solutions Compatibility Matrix is intended to cover all information as of December 27, 2016, regarding all Integrated Solutions compatibility with Sage 100 version 2016. Any version not listed should be assumed **incompatible**. If your configuration is not listed, Sage Customer Support cannot provide support for you. All hardware and system requirements must meet or exceed the minimum requirements as indicated in the *Sage 100 Supported Platform Matrix*. Only additional requirements are listed in this matrix.

**Note:** It is critical that before and during an installation, this document be thoroughly reviewed, along with the *Sage 100 Installation and System Administrator's Guide* and other documents found on the *How to install Sage 100 and locate installation and upgrade information* knowledgebase article. For this Web page log into the Sage Support Web site at: <https://support.na.sage.com/>

Throughout this document, other companies' Web sites are referenced; the content on those sites can change at any time. Sage has no control over, and cannot be responsible for the content of other companies' Web sites.

**Note:**

- Please check for and apply any available Sage product updates from the Sage Support Web site at: <https://support.na.sage.com/>. For more information, consult your Sage business partner.
- Integrated product version compatibility indicated in this document does not necessarily imply that the integrated product vendor supports noncurrent versions. Refer to the integrated product vendors' Web site for specific information on supported versions.
- Consult the integrated product's website for the most current information regarding that products compatibility with 64 bit versions of Windows.
- For more information on Sage 100 Version support and retirement, see the Supported Versions document located [here](#).

Aatrix				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Aatrix 2016 Qtr 1	X	X eFiling and reporting is only available in Accounts payable module.	▪ Workstation O/S installation only	

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Sage CRM for Sage 100 2016				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
7.3SP3  Sage CRM7.3.SP2 Hotfix 3 For Sage 100 2016 Patch  Sage CRM7.3.SP3 Hotfix 5 For Sage 100 2016 Patch	X  Note: Quick Order Entry is available for use only with Sage 100 Advanced and Premium.	X  Note: Quick Order Entry is available for use only with Sage 100 Advanced and Premium.		<ul style="list-style-type: none"> <li>Refer to KB <a href="#">57398</a> and <a href="#">60683</a> while upgrading from CRM 7.2 to 7.3. Click on the link or search for the ID after logging into the Sage Knowledgebase.</li> </ul> <p>The current patch is available on the Sage Support Web site at: <a href="https://support.na.sage.com/">https://support.na.sage.com/</a></p>

Sage Abra Suite				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
9.2	X	X	<p><b>IMPORTANT HOT FIX REQUIRED:</b> You <u>must</u> install the Abra Hot Fix to prevent data corruption from occurring in Sage 100, for more details log into Sage Knowledgebase at <a href="https://support.na.sage.com">https://support.na.sage.com</a> and in the search field type <b>49288</b> and click <b>Search</b> or click link <u>after</u> logging into Sage Knowledgebase <a href="#">KB ID 49288</a></p> <p>Please thoroughly read the article for exact steps required to be done before <b>and</b> after installing the Hot Fix.</p>	<ul style="list-style-type: none"> <li>Abra Payroll 9.2 to Sage 100 Link is required to integrate with Payroll module</li> <li>Contact Sage Employer Solutions group for integration options.</li> <li>Premium version only integrates with Sage HRMS or Sage ABRA Suite G/L Link using General Ledger Exchange or VI import</li> </ul>

Sage HRMS				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2014	X	X	<p><b>IMPORTANT HOT FIX REQUIRED:</b> You <u>must</u> install the HRMS Hot Fix to prevent data corruption from occurring in Sage 100, for more details log into Sage Knowledgebase at <a href="https://support.na.sage.com">https://support.na.sage.com</a> and in the search field type <b>49288</b> and click <b>Search</b> or click link <u>after</u> logging into Sage Knowledgebase <a href="#">KB ID 49288</a></p> <p>Please thoroughly read the article for exact steps required to be done before <b>and</b> after installing the Hot Fix.</p> <p><b>Note:</b> This hot fix is included in version HRMS 2015 (Version 10.5018)</p>	<ul style="list-style-type: none"> <li>HRMS to Sage 100 Link is required to integrate with Payroll module</li> <li>Contact Sage Employer Solutions group for integration options</li> <li>Sage HRMS G/L Link integrates with Sage 100 using General Ledger Exchange or VI import</li> </ul>
2015 (10.5018)	X	X		

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<b>Sage Fixed Assets – Depreciation-Network</b>				
<b>Product Version</b>	<b>Sage 100 Standard and Advanced Versions Supported</b>	<b>Sage 100 Premium Version Supported</b>	<b>Hardware and System Requirements</b>	<b>Remarks</b>
2017.0	X	X	<ul style="list-style-type: none"> <li>Requires Sage 100 2016.1 (Update 1) or higher</li> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

<b>Sage Fixed Assets – Depreciation-Standalone</b>				
2017.0	X	X	<ul style="list-style-type: none"> <li>Requires Sage 100 2016.1 (Update 1) or higher</li> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

<b>Sage Fixed Assets – Lite Depreciation</b>				
2017.0	X	X	<ul style="list-style-type: none"> <li>Requires Sage 100 2016.1 (Update 1) or higher</li> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

<b>Sage Fixed Assets – Premier Depreciation</b>				
<b>Product Version</b>	<b>Sage 100 Standard and Advanced Versions Supported</b>	<b>Sage 100 Premium Version Supported</b>	<b>Hardware and System Requirements</b>	<b>Remarks</b>
2017.0		The Sage 100 Fixed Assets Module is not supported. Only the Sage Fixed Assets GL Depreciation Link is supported.	<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

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<b>SAP Crystal Reports 2011 for Sage</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2011	X	X		

<b>Microsoft Office</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2016	X	X		<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2013	X	X		<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2010	X	X		<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>

<b>Microsoft Office 365</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium ERP Version Supported	Hardware and System Requirements	Remarks
Desktop Versions	X	X		<ul style="list-style-type: none"> <li>Sage 100 does not integrate with the Online Web Versions of the Office applications.</li> </ul>

<b>Microsoft Fax Services</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
In supported operating systems	X	X	<ul style="list-style-type: none"> <li>Modem connected to analog line</li> <li>Functioning modem driver</li> </ul>	

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<b>Sage Exchange Credit Card Processing, powered by Sage Payment Solutions</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All (Web service)	X	X		To apply for a merchant account, contact your Sage Customer Account Manager at: 800-854-3415. For more information, go to: <a href="http://na.sage.com/us/sage-payment-solutions">http://na.sage.com/us/sage-payment-solutions</a>

<b>Sage 100 Sales Tax. Powered by AvaTax</b>				
Product Version	Sage 100 Standard and Advanced Version Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	X	X		<ul style="list-style-type: none"> <li>For connector information, go to: <a href="http://www.avalara.com">www.avalara.com</a></li> </ul>

<b>Sage 100 Intelligence Reporting - 2015</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
7.50	X	X	<ul style="list-style-type: none"> <li>Systems: Windows 7, Windows 8, Windows Server 2008 R2, Windows Server 2012, and Windows Terminal Server.</li> <li>Citrix Windows 7 and Citrix Server 2012</li> <li>Hardware: CPU &gt; 1.3 GHZ</li> <li>Memory: 2 GB RAM</li> <li>Hard Drive Space: 350 MB</li> </ul>	<ul style="list-style-type: none"> <li>Intelligence requires Microsoft Excel 2007, 2010, or 2013 (32 and 64 bit).</li> <li>Office 365 and 2016 is not currently supported.</li> <li>Installs automatically with Sage 100 Workstation setup, reminder to make sure Excel is installed and activated <b>before</b> installing workstation setup, please see the <i>Sage 100 Installation and System Administrator's Guide</i> for more details</li> </ul>

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Sage Alerts and Workflow				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

Sage Billing and Payment				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	X	X	<ul style="list-style-type: none"> <li>Browsers: Chrome (latest), Firefox (latest), Internet Explorer (9, 10), Safari (latest)</li> </ul>	

Sage Budgeting and Planning				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

Sage Mobile Sales				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
End of Support April 4 <sup>th</sup> , 2016			<ul style="list-style-type: none"> <li>iOS 7.x, 8.x</li> <li>iPad – all versions that run on iOS 7.x, 8.x</li> <li>Mini iPad – all versions that run on 7.x, 8.x</li> <li>Browsers: Chrome (latest), Firefox (latest), Internet Explorer (9, 10, 11), Safari (latest)</li> </ul>	Sage Cloud Connector requires Windows 2008 R2 (64-bit) or higher for the server and Windows 7 or Windows 8.1 for the Client. (For the most current information, please refer to <a href="#">KBA 31215</a> ).

Sage Payment Center, powered by Sage Payment Solutions				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Web Service	X	X	<ul style="list-style-type: none"> <li>Internet Explorer 11</li> </ul>	To apply for a merchant account, contact your Sage Customer Account Manager at 877- 798-0795. For more information, go to: <a href="http://na.sage.com/us/sage-payment-solutions">http://na.sage.com/us/sage-payment-solutions</a>